

# RDPSoft™

## Remote Desktop Reporter

### Feature Matrix / Agent and Database Deployment Guide

Use the feature matrix below to determine whether or not you should deploy the Remote Desktop Reporter Agent, based on the metrics you need to collect, analyze, and report on.

Feature	Agentless Operating Mode	Using Agent
User Idle/Activity Time Reporting From RDS, Citrix XenApp, and VMWare Horizon View Sessions.	YES	YES
User Idle/Activity Time Reporting From VDI Sessions (e.g. Citrix XenDesktop)	NO	YES
User Idle/Activity Time Reporting From Physical Desktop Sessions	NO	YES
Basic Application Usage Reporting (e.g. Frequency and Duration of Use)	YES	YES
Advanced Application Usage Reporting (e.g. CPU, Memory Use, TCP/UDP Port Access)	NO	YES
Concurrent User License Usage Reporting From RDS, Citrix XenApp, and VMWare Horizon View Sessions	YES	YES
Distinct (Named) User License Usage Reporting From RDS, Citrix XenApp, VMWare Horizon View, VDI Environments, and Physical Desktops	YES	YES
Client Workstation Usage Information From RDS, Citrix XenApp, & VMWare Horizon View	YES	YES

## Environments

Client Workstation Usage Information From VDI Environments	NO	YES
RDP Bandwidth Usage Information In RDS Environments	YES	N/A
Average Session Counts, Peak Session Counts, Disconnected Sessions In RDS, XenApp, and Horizon View Environments	YES	N/A
CPU and Memory Use By Session In RDS, XenApp, Horizon View, VDI, and Physical Desktop Environments	NO	YES
CPU and Memory Use By Application In RDS, XenApp, Horizon View, VDI, and Physical Desktop Environments	NO	YES
Program Window Captions By Session In RDS, XenApp, Horizon View, VDI, and Physical Desktop Environments	NO	YES
TCP/UDP Connections By Session In RDS, XenApp, Horizon View, VDI, and Physical Desktop Environments	NO	YES
TCP/UDP Connections By Application In RDS, XenApp, Horizon View, VDI, and Physical Desktop Environments	NO	YES
Session Recording (e.g. Screenshot Capture) By Session In RDS, XenApp, HorizonView, VDI and Physical Desktop Environments	NO	YES
Individual Session Activity Reporting (e.g. CPU/Memory/TCP & UDP/Application Activity Summaries & Graphs)	NO	YES
Screen Capture Reporting	NO	YES